



SUSTAINABILITY & RESPONSIBLE TOURISM POLICY

1. Company identification

Wiköl Travel is a travel agency (DMC), legally established in the Republic of Costa Rica, operating in full compliance with national tourism, environmental, labor, and commercial regulations.

2. Commitment to sustainable tourism

Wiköl Travel embraces sustainable tourism as a core management principle, recognizing that tourism activities must be developed responsibly by balancing environmental, sociocultural, and economic considerations, while contributing positively to the destinations and communities where it operates.

3. Legal and regulatory compliance

The company is committed to complying with all applicable legislation, including but not limited to:

- National tourism regulations
- Environmental legislation
- Labor and social security regulations
- Commercial and fiscal requirements

Wiköl Travel works exclusively with legally established and authorized suppliers and partners operating within Costa Rica.

4. Environmental responsibility

Wiköl Travel promotes responsible tourism practices aimed at preventing negative environmental impacts, encouraging respect for ecosystems, biodiversity, and protected areas. The company prioritizes experiences that foster responsible use of natural resources, respect destination carrying capacity, and raise environmental awareness among travelers.

5. Sociocultural responsibility

Wiköl Travel respects and values Costa Rica's cultural identity, local traditions, and historical heritage. Respectful interaction between visitors and host communities is encouraged, ensuring tourism activities do not negatively affect social or cultural structures.



Wiköl Travel explicitly rejects and condemns any form of sexual exploitation of children and adolescents associated with tourism, and commits to neither facilitating nor tolerating such practices under any circumstances, in accordance with Costa Rican law.

6. Economic responsibility

Wiköl Travel supports fair and transparent commercial relationships with suppliers, contributing to local economic development and responsible value chains. Ethical business practices and sound financial management are integral to the company's operations.

7. Service quality and continuous improvement

The company maintains an ongoing commitment to quality, professional standards, and continuous improvement. This includes staff training, supplier evaluation, and regular review of operational practices.

8. Transparency and public access

This Sustainability and Responsible Tourism Policy is publicly available and forms part of Wiköl Travel's institutional management framework. It is accessible to clients, partners, and regulatory authorities.

